


<b>Meeting</b>	Volunteer Co-ordinators Forum	<b>Date</b>	13/08/2014	 <p>Volunteer Centre Manchester</p> <p>Managed by Macc</p>
<b>Venue</b>	Macc Hub Room 2	<b>Time</b>	10:00am-12:00am	
<b>Attendees</b>	Jessica Carmichael, Aimee Tam (British Red Cross) Rebecca Malin (The Children's Society) Helen Roberts (The Gaddum Centre) Rory Marsden (Greater Sport) Ellen Stephenson (The University of Manchester) Brenda Norford ( Better Things) Marsha Healey (Citizens Advice Bureau) Alice Munby (Macmillan) Rosi Hunter (Manchester Advice Alliance) Charlie Booth (Chinese Centre for Contemporary Arts) Collette Dean (Save The Children)			
<b>Apologies</b>				

Agenda Item		Purpose	Who	When
	<b>Details Information/ discussion/ decision/ action</b>	<b>Name of person</b>		
<b>Welcome, Introductions and updates from partners</b>				
What's going well?	<ul style="list-style-type: none"> <li>Introducing Barkery Jammeh, the new Volunteer Development Worker for the Volunteer Centre.</li> <li>Jessica Carmichael- Project is delivering training (first aid etc) to young people so the BRC are looking to engage with organisations who work with young people.</li> <li>Ellen is Sport Development Officer at the UoM and runs Sport Volunteer Scheme to facilitate Students and Staff of the University to volunteer in sport.</li> <li>Rory Marsden, feedback from British Transplant games and the upcoming Sainsbury's School Games.</li> <li>Helen Roberts is running the older person's befriending service for the Gaddum Centre.</li> <li>Rebecca Malin– New to Children's society and is looking for additional support to enhance the volunteer experience.</li> <li>Marsh Healy- Current work has focused heavily on improving client knowledge on up-coming changes within the welfare reform.</li> </ul>		<b>All</b>	

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	<ul style="list-style-type: none"> <li>• Rosi Hunter- Manchester Advice Alliance. Update on Digital Hubs where people can receive free support from volunteers in relation to using computers and making applications etc.</li> <li>• Brenda Norford- Update on Better Things, formally Manchester Mencap and how their volunteers support people with learning difficulties.</li> <li>• Alice Munby–Macmillian Let’s Get It Checked Project focuses on volunteers advocating and raising awareness to community groups of the early signs breast bowel and lung cancer, funding has been extended until next March.</li> <li>• Jack Puller- Update: Jen Halfpenny is coming back to the team and the new system is still being developed and should be launched in the next few weeks.</li> </ul>		
What’s not going so well?	N/A		
Do you need anything?	N/A		
Do you have something to offer?	N/A		
<b>Presentations/ Discussions</b>			
Charlie Booth Manchester Chinese Centre For Contemporary Arts (CFCCA)	<ul style="list-style-type: none"> <li>• Based at St Thomas Street in the Northern Quarter and is a gallery for Contemporary Chinese art.</li> <li>• Putting on the Asia Tri annual Manchester ATM 2014, 17 different exhibitions across the city. 25<sup>th</sup> sept- 23<sup>rd</sup> November</li> <li>• Looking for Volunteers for the event. Currently have internships and placements on top of their current volunteer cohort.</li> <li>• Looking for ambassadors particularly for the opening ceremony to help people navigate across the different sites.</li> <li>• 35/40 volunteers already recruited out of the 100 target so that there</li> </ul>	<b>Charlie Booth, Alice Munby,</b>	

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	<p>would be 2 people at each point of the festival across the 2 months.</p> <ul style="list-style-type: none"> <li>Looking for recommendations on groups people who are interested in volunteering.</li> <li>Businesses are offering discounts to volunteers but no expenses are available to volunteers.</li> </ul> <p>Recommendations by Alice:</p> <ul style="list-style-type: none"> <li>Contact the South Manchester Healthy Living Network, Zest, Eastland homes, City South.</li> </ul>			
<p>Marsha Healy Manchester Advice Alliance</p>	<ul style="list-style-type: none"> <li>Big changes are happening nationally to digital access and to the way welfare benefits are processed.</li> <li>Many changes to advice organisations.</li> <li>There is a big need to support people with digital access e.g middle aged people in their 50s who have never used a computer but still need to claim benefits.</li> <li>People don't know how to access advice anymore, sometimes down to perception and also the way advice is delivered has changed.</li> <li>Cuts have been made to Manchester Advice Alliance.</li> <li>Moston, Moss Side and Wythenshawe are the only points of access to where people can go and get access to advice.</li> <li>Advice Hubs are manned largely due to volunteers.</li> <li>Email/ web chat/ phones are some of the ways people can access advice.</li> <li>Sure start/ health centres etc are alternative access points that people could be signposted to for an appointment following a referral.</li> <li>The number to ring is going to change because the 0845 number is often off putting due to perceived charges.</li> <li>Advice is available about energy savings.</li> </ul>		<p><b>Marsha Healy</b></p>	

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Rory Marsden Greater Sport	<ul style="list-style-type: none"> <li>• Introduction to Get on Track which is a partnership project between Greater Sport and The Dame Kelly Holmes Trust.</li> <li>• Personal development programme for 16-25 who are neet.</li> <li>• Starting a project in Manchester in September</li> <li>• Emphasis on using sport as a means of developing a pathway for young people by raising confidence self-esteem and producing opportunities.</li> <li>• High level athletes (Some at Olympic Level) are involved as mentors to support the participants through the programme.</li> </ul>	<b>Rory Marsden</b>	
Greg Harris from Macc update on Manchester Community Transport	<ul style="list-style-type: none"> <li>• Volunteer Centre has created an online survey that organisations who transport staff and service users have been invited to submit.</li> <li>• The idea is to collect data and intelligence of passenger journey's with the intention of exploring potential for savings for organisations across the city.</li> <li>• The other aspect to the project is to encourage more people to train as volunteer drivers to increase the capacity that Manchester Community Transport can offer across the city.</li> <li>• Anyone who is interested in making savings to their organisation should complete the survey at .....</li> </ul>	<b>Greg Harris</b>	
<b>AOB</b>			
<b>Jack Puller Nesta</b>	<ul style="list-style-type: none"> <li>• Introduces NESTA Website <a href="http://www.nesta.org.uk/">http://www.nesta.org.uk/</a> A website designed to help people bring ideas and innovation to life.</li> </ul>	<b>Jack Puller</b>	
<b>Volunteer Centre Update</b>	<ul style="list-style-type: none"> <li>• Volunteer applications in the future are not going to be done through Do-It platform. Each opportunity will be held on our website and the responsibility will be on the organisation to regularly check their account to see which volunteers are applying the individual opportunities.</li> <li>• The idea is to minimise the administration and allow quicker access to volunteers for organisations.</li> </ul>	<b>Jack Puller</b>	

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<b>Date of next meeting</b>				
Homeshare Project (MHA)	<ul style="list-style-type: none"> <li>• Cathy introduced the home share project that is being run out by MHA in Manchester.</li> <li>• Older people who wish to engage in the scheme and have a spare room allow someone to come and rent the room.</li> <li>• The person offers up time to befriend, cook, clean and generally help with the older person's well-being.</li> <li>• Currently 4 people on the scheme in Manchester with more people hopefully due to come on.</li> </ul>		<b>Cathy Ayrton</b>	
<b>Contact Details to Share</b>				
Jessica Carmicheal (British Red Cross)	<a href="mailto:jessicacarmicheal@redcross.org.uk">jessicacarmicheal@redcross.org.uk</a>			
Aimee Tam	<a href="mailto:atam@redcross.org.uk">atam@redcross.org.uk</a>			
Rebecca Malin (The Children's Society)	<a href="mailto:rebecca.malin@childrenssociety.org.uk">rebecca.malin@childrenssociety.org.uk</a> 0161 763 2170			
Helen Roberts (The Gaddum Centre)	<a href="mailto:hroberts@gaddumcentre.co.uk">hroberts@gaddumcentre.co.uk</a> 0161 214 3939 , 07442 491625			
Rory Marsden (Greater Sport)	<a href="mailto:rorym@greatersport.co.uk">rorym@greatersport.co.uk</a> 0161 223 1002			
Ellen Stephenson (Man Uni)	<a href="mailto:ellen.stephenson@manchester.ac.uk">ellen.stephenson@manchester.ac.uk</a> 0161 275 6988			
Brenda Norford (Better Things)	<a href="mailto:brendamcarmacap@gmail.com">brendamcarmacap@gmail.com</a> 07716867774			
Marsha Healy (Manchester CAB)	<a href="mailto:marsha.healy@manchestercab.org">marsha.healy@manchestercab.org</a> 0161 839 7300			
Alice Munby (Macmillan)	<a href="mailto:alice.munby@nhs.net">alice.munby@nhs.net</a> 07887 452 548			
Rosi Hunter (Manchester)	<a href="mailto:rosi.hunter@manchestercab.org">rosi.hunter@manchestercab.org</a> 07925 474 056			

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Advice Alliance)			
Charlie Booth (CFCCA)	<a href="mailto:volunteer@cfcca.org.uk">volunteer@cfcca.org.uk</a> 0161 8327271		
Collette Dean (Save The Children)	<a href="mailto:Co.dean@savethechildren.org.uk">Co.dean@savethechildren.org.uk</a> 07587039587		
Cathy Ayrton	<a href="mailto:liveathome.southmanchester@mha.org.uk">liveathome.southmanchester@mha.org.uk</a> 0161 448 2554		