



Basic support – Training

In May we were approached by a support worker at a local housing association who asked if we could deliver a chairing and running effective meetings training session to the members of a number of local tenants and residents associations affiliated to the housing group.

A meeting was arranged with the support worker to discuss the request looking in particular at the identified training need, how many participants, delivery style, proposed dates / times and additional support needs as it was identified that a small number of the attendees to the training would not have English as their first language.

After gathering this information a tailored training package was developed by members of the Capacity Building Team and offered at a subsidised cost to the housing association.



The package included course preparation, a full set of resources for participants to take away and the delivery of a two hour seminar session including a period of questions / answers and networking for attendees.

Feedback from the session was that it was relevant, easy, helpful and fun.

“The residents enjoyed the discussion about how to chair the formal and informal meetings and understand the difference between both. Residents also liked the sharing about how they chair the local resident meetings.”

If you would like to discuss a particular training need for your organisation give us a call on 0333 321 3021 or email: training@mcrcommunitycentral.org