Cheetham and Crumpsall

TOP TRENDS Impacting on us now
- % of people with poor literacy - consequences: 24
- Complex needs of population: 20
- Unhealthy lifestyles: 15
- Pressure on workforce: 13
- Complex services: 8
- Pressure on family carers: 9
- Lack of community: 9
- Ageing population

LOCAL PEOPLE AND COMMUNITIES
- Local council promote healthy lifestyle
- People contribute to society
- Improve quality of life - not just years but for life

LOCAL COMMUNITY KNOWLEDGE
- Ambassadors
- Champions
- Peers

HOLISTIC APPROACH
- Housing
- Jobs
- Health

INTEGRATED SERVICE
- Infrastructure to work for local people
CHORLTON PARK, BURNAGE AND DIDSBURY

This area has significant and growing inequalities

TOP TRENDS Impacting on us now

- Older population 40
- Mental health complexity 21
- Reduction of district nurses 17
- IT & social media infrastructure not kept pace 17
- Specific budgets management 15
- Difficult to get benefits 11
- Less personal contact with GP 11
- Growing inequality 10

COMMUNITY HEALTH

- Health & Social care - separate patient records
- Smart phones - instant communication "Selfies"
- Postcode Care lottery
- Start Peer support groups
- Increase 111 referrals
- One team - Social care support - Health & Vol Sector
- Support ageing workforce
- Needs of area / resources need to be aligned
- Empower people to speak out
- Form alliances to promote
- Map system / share information
- More accessible housing

SOCIAL CARE

- Make it work for patient care
- Reduce locum dependency - save money
- Make information flow round system
- Clarify referral pathways
- Bespoke befriending service
- Improve management of complex condition

VOLUNTARY SECTOR & PARTNERS

- Reduce numbers of vulnerable, neglected & at risk people
- Do Not Attends
- Support ageing workforce
- Increase consultation with service users
- Best use of resources
- Signpost people to services earlier
GORTON AND LEVENSHULME

Primary Care
- Keep services in local areas
- Increase talking therapies
- Improve access to services in community organisations

Mental Health
- Not competition
- Funding

Voluntary Sector Services
- Increase coverage of services and referral point
- More info into GP surgeries
- Info, data shared between services

Community Services
- Affordable public transport
- Communication between services
- Public health & wellbeing education
- Creative use of local cafes, pubs to publicise what people can access

Social Care
- Increase health & social care in house carers with specialist needs
- Impact of poor housing on health

TOP TRENDS
- Impacting on us now
- Increase demand in services
- Cuts in funding/budgets
- Increase in childhood deprivation
- Mental health service provision
- Poverty
- Increase in chronic pain
- Growing obesity
- Concern about literacy
- Waiting times secondary care & A&E

SureStart Centres
- Support for families

MANCHESTER people pulling together against adversity

Lottery funding for projects

Children’s ACT

Increase in available housing

Increase Funding

RE-FOCUS

Challenges Media hype

- More healthy living work
- Diet
- Exercise

Primary Care control of resources
- Joint working - equal partners

Joint working - equal partners

Self-help portals promoted

ARTWORK: www.twovisualthinkers.info
Higher Blackley, Harpurhey and Charlestown

**TOP TRENDS**

- Cutting services to vulnerable adults
- Financial instability
- Challenges to recruitment & retention
- Social isolation & consequences
- Expecting self-care & management
- Patient expectations
- Dementia cases
- Short term commissioning & staff insularity
- Ageing population
- Need more mental health service support
- PTSD patients need specialist support
- Poor housing stock impact on health
- Green spaces badly maintained
- Workload pressure on public sector staff
- More A&E use & hospital admissions
- Walk-in centres, increased volume
- Tensions as poverty, homelessness, debt increase
- More A&E use & hospital admissions

**MENTAL HEALTH**

- Great Community Spirit
- Resources flow to wealthy areas at the expense of the poorer
- Migration & asylum seekers
- Financial hardship

**LOCAL SERVICES**

- Introduction of food banks
- Reliance on volunteers & voluntary sector

**PARTNERSHIPS**

- Organising working in new ways to meet local needs
- Fire service support the NHS

**GREAT COMMUNITY SPIRIT**

- Advice on health & wellbeing

- Increased cultural diversity
- Core stable population
Miles Platting, Newton Heath, Moston and City Centre

Integration of services

TOP TRENDS Impacting on us now
Real cuts in social care
- Increase in short term funding
- Lack of staff
- Faith communities fulfilling statutory services
- Dependency on health services
- Anxiety, depression among young
- Obesity & alcohol consumption
- People living longer
- Increase in legal highs
- Confusion about services
- Increase in numbers at GPs

Structured & Planned discharges
Collaboration with the voluntary sector

Increase in budgets
Common shared goals

Voluntary Sector
- Outcomes not Outputs
- Sustainability Planning
- Resident led
- Neighbourhood specific
- Innovative & be creative

Primary Care
- Recruitment
- Health & Social Care
- Bi Sector
- Integrated services
- Partners
- More co-operation between organisations
- Make best use of existing services

Social Care
- One Point of Contact
- Safe self care
- Reduce stress of workforce
- Service Time Way
- Clear access to help

Satisfaction
- Solve problems faster
- Integrated services
- Improve care

Community
- Enough funding to give people choice
- Better education to improve people's lives

Miles Platting Gentrification

PLATTING
Village

New residents
Increasing diversity
Expensive houses
Breaking up communities

VICTORIA MILL
Refurbishment

Invest in what works - evidence base
Use intelligent data
Acknowledge skills of local people

ARTWORK www.twovisualthinkers.info
HULME, MOSS SIDE, RUSHOLME

Caribbean Carnival of Manchester

Chinese Mental Health Team

Prevention rather than cure

Partner Organisations

1. TOP TRENDS
   Impacting on us now
   Recruitment & retention of clinical staff
   Increase in diversity & complex need
   Rise of inequality - cost before care
   Pressure on workforce
   Growing trend of asset based working
   Reliance on new technology - good/bad
   Barriers to access
   Increasing demand for healthcare

2. Community asset model
3. Joint working
4. Invest in staff training
5. Less red tape
6. More funding
7. Voluntary Sector Projects
8. Respect other professionals
9. Access to free legal support
10. Befriending
11. Well being
12. Local action plans
13. Local hubs are resident led
14. Data risk modelling
15. Share lessons with healthcare colleagues
16. Peer Support
17. New Initiatives
18. Focus on care workers Community inclusion, workers Key person in whole system to signpost people into services
19. Support
20. Communications
21. Invest in staff training
22. Joint working
23. Less red tape
24. More funding
25. Voluntary Sector Projects
26. Respect other professionals

Curry Mile
Hulme New Build
Fire Service changes
Firemen proactive in fire prevention advice
Delivering health and wellbeing support AND using first responder skills to support NHS when under pressure
Staff recruitment & retention
Dr. Pharmacist Nurse Educate Patients
A person not a phone
Invest in staff training
Community asset model
Joint working
Increase pay

Mental Health Services
Culturally appropriate services
Access to free legal support
Befriending
Well being
Local action plans
Local hubs are resident led
Share lessons with healthcare colleagues
Peer Support
New Initiatives
Focus on care workers Community inclusion, workers Key person in whole system to signpost people into services
Support
Communications
Invest in staff training
Joint working
Increase pay

Social Care
Community groups
Partnership
Well being
Invest in staff training
Joint working
Increase pay

Primary Care
Top Trends Impacting on us now:
- Lack of communication between services
- Need to promote self-reliance
- Unhealthy relationships/domestic abuse
- Services not meeting needs
- Helping people into services
- Multi-disciplinary working, sharing knowledge
- More systematic, specific local VSCs, VLFs
- Mental health, young people, increasing pressure
- Centralisation of care/transport
- Physical/mental health issues
- People living longer, social care
- Lack of funding skills in hospitals

WYTHENSHAWE

Improved funding supports workforce developments
Education
Healthy eating Healthy cooking Exercise
Use of tech. to support behaviour change

PRIMARY CARE

Older people's needs met in the community

SOCIAL CARE
Integration opportunities

Mental Health
Prevention - not just crisis firefighting
Work with excluded communities

MENTAL HEALTH

Seamless service working together
People on benefits evicted
People living longer
More families in need
Closure of SureStart and daycare

CULTURE

ARTS
CREATIVITY

Whole person approach

Enable self-care
24hr admission & discharge - more reliable process
Central hub for communication - links to grass roots

Community Health Services
More staff/specialist nurses

Effort to communicate clearly across system
Map the neighbourhood - share info.

Recognition of the work of the Vol. Sector

One System for all

TOP TRENDS

I only wanted a hug

Wythenshawe

Keep it simple

More prevention of isolation

Integration opportunities

Time & resources to support our patients

Voluntary Sectors
**Wythenshawe and Northenden**

**Community Health**
- Successful Integration
- Joint Budgeting
- Improved Mental Health Working Together

**Voluntary Sector**
- Voluntary Sector are experts
- Voluntary Sector help deliver
-需 to be part of decision making
- Get our residents involved

**Primary Care**
- Local knowledge & wisdom are key
- Integrated models of healthcare
- More holistic assessments across teams
- Invest in health of younger generation

**Social Care**
- Single view of ICT systems
- Increase choice
- People presenting with learning disabilities
- Increasing in young people

**Housing**
- Increase local supply inc young people
- Living wage
- Part retention key

**Top Trends**
- Impacting on us now
- Change to service commissioning
- Investment in young people
- Mental Health
- Higher expectations
- No more dependency on own health
- Joint use of service awareness
- Patient choice
- Increase training for local people as carers

**Additional Points**
- Options - Step down care from hospital before going home
- New Models of care and㎡s of health service
- Public funded occupational health service
CONSTANT CHANGE IN SOCIETY + AND

MANCHESTER - PAN CITY

VOLUNTARY SECTOR
- More hardship/poverty
- Ageing population (dementia)
- Obesity & lifestyle choices
- Workforce trends: gap between need/responsibility
- More private sector housing
- Learning difficulties
- Working together to design local services
- Positive use of technology
- Reduction in funding in services
- Increased pop. of young people
- Adverse childhood experiences
- Diverse pop. in Manchester

ACUTE SECTOR
- Need services for victims of domestic abuse/trauma
- Investment for prevention/treatment of substance abuse
- Shift to value-added services
- Health of carers
- Staff training/career opportunities
- Open discussion of palliative, end-of-life care

SOCIAL CARE
- Supportive neighbourhoods
- Promote self-care
- Retain experienced staff
- Home/hospital care costs clear

COMMUNITY HEALTH
- Integrated services
- Work to agreed values & services
- Whole System approach 'One Team'

MENTAL HEALTH
- Increase prevention & crisis teams
- More acute beds
- Complex system - change may improve joint working

Local Care Organisation
- Team - Working city wide

ARTWORK: www.twovisualthinkers.info
Improve access to mental health services
Take referrals from youth workers

GP's need to be educated around gender identity issues
Make fewer assumptions about LGBTQ

Reduce waiting times for gender identity services

Trust trans-people on trans-identity
Use correct pronouns

Courses and support for parents
Exams stress support

Whole school approach
Rainbow Flag award
Accessible information on sexual health

Mental health should be part of school education

Closure of dedicated youth services
Nowhere for young people to go

Top Trends Impact on us now
Funding cuts across social care services for young people
Dedicated services for young people
Young people access to mental health services
Difficult to access services
Information targeted at young people about mental health often confusing
Youth services closing
Lack of safe places

Equal facilities for everyone who is abused & who needs them

Free transport

Carers & other organisations to trust youth services