Leading local care, Improving lives in Manchester, With you

A Local Care Organisation in Manchester
Neighbourhood workshops
August 2017
What’s happening?

We’re building a new organisation in Manchester, putting you at the heart of what we do.

The organisations that provide:
• community health
• mental health
• social care
• primary care

Are joining together with voluntary sector and community groups

To create a new Local Care Organisation for Manchester.
What does this mean?

• We’re creating an organisation to manage neighbourhood-based community health and social care.

• We’re moving beyond our own organisations and creating new teams across the city - based around neighbourhoods and sharing expertise.

• We’re supporting people to stay healthy, independent and to remain in their own homes.

• We’re helping them to access services closer to where they live - and avoid unnecessary hospital admissions.

• We’re creating opportunities to offer more choice in decisions about care.
Our vision

We want people to have equal access to health and social care services, and receive safe, effective and compassionate care, closer to their homes.

We want people to live healthy, independent, fulfilling lives and be part of a dynamic, thriving and supportive community.

We want Manchester to be the best it can be – where the people have the same opportunities and life chances, no matter where they're born or live.
We’ll do this by:

• Making health and social care easy to access, close to home.
• Building on people’s strengths and recognising their contributions.
• Focusing on the people of Manchester and their well-being.
• Collaborating and building relationships to be more effective at what we do.
• Transforming public services in the city, achieving more for less.
Neighbourhood development

We’re working closely with residents and community groups, to:

• build networks in local neighbourhoods.
• help us understand what’s important in the places we live and work in

We need health and social care services which meet the different needs of each area of Manchester.

By drawing on the expertise of people who live and work in local neighbourhoods, we’ll help to create the right services, delivered at the right time, and in the right place for residents.
Neighbourhood workshops

By building our services around the needs and experiences of the people in our city, we have the opportunity to create a system that will really work for the people of Manchester.

• **Our aim** is for each neighbourhood to have a clear plan for their local area, alongside a clear plan for all neighbourhoods to deliver effective integrated care.

• **Our commitment** is to deliver a strategy that reflects the voices of those who live and work in Manchester.
Why neighbourhoods?

• People spend most of their lives in communities. This is where life happens.

• Manchester has creative, supportive, thriving, vibrant and diverse communities across the city.

• NHS strategy suggests that neighbourhoods of approx. 50,000 people is a good starting point to deliver high-impact community care.
How we did it – Future Search

- We held 16 events across the city – 1 in each of the 12 neighbourhoods, 1 with young people and 3 pan-city events to share what we’d learned.
- Future search is a globally-recognised method.
- It’s used all over the world, to bring communities together and create conversations.
- It’s about bringing people together to find common ground.
- It’s an action-focused planning meeting.
Who came to the workshops?

• Community health and social care, acute trusts, GPs and primary care, public health and local partners including:
  • voluntary sector and arts organisations,
  • community, faith, youth, LGBT, BME groups,
  • Citizen’s Advice, Job Centre and employment,

• community pharmacy,

• housing organisations and homelessness charities,

• the universities,

• service users and local residents.
Our workshops – what we did

• Shared ideas for working together,
• Discussed what we want for Manchester in the future,
• Explored links between our services and communities,
• Looked at our strengths, connections and common ground,
• Mapped out trends in health and social care,
• Talked about what works - and what doesn't,
• Listened to each other.
We are:

• Focusing on the *person*, not the *problem*,
• Doing things differently,
• Striving for a better future for Manchester,
• Reducing health inequalities and poor outcomes,
• Coordinating and joining-up what we do,
• Building on strengths and expertise,
• Recognising contributions,
• Making things simpler and more effective,
• Involving people in designing services,
• Making history!
In April 2018, this new organisation will start to provide and support services across the city.

We’re working on our strategy and we want to hear your views, feedback and ideas.

We want you to be involved.

For now, please contact us at:

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