



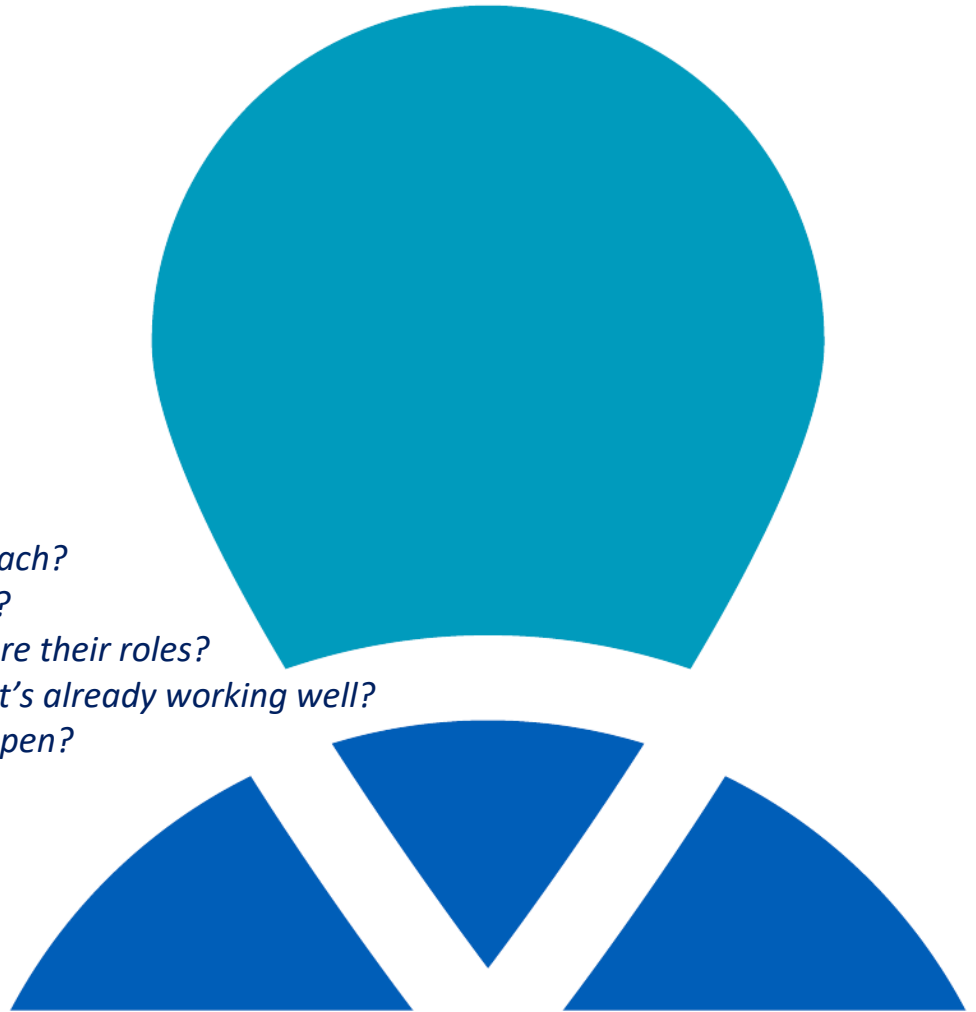
**Manchester Local  
Care Organisation**

Leading local care, improving  
lives in Manchester, with you

# The Neighbourhood Partnership Approach

*“We are guests in someone else’s neighbourhood”*

*Why do we need this approach?  
How will it work in practice?  
Who is involved and what are their roles?  
How does this build on what’s already working well?  
How and when will this happen?*



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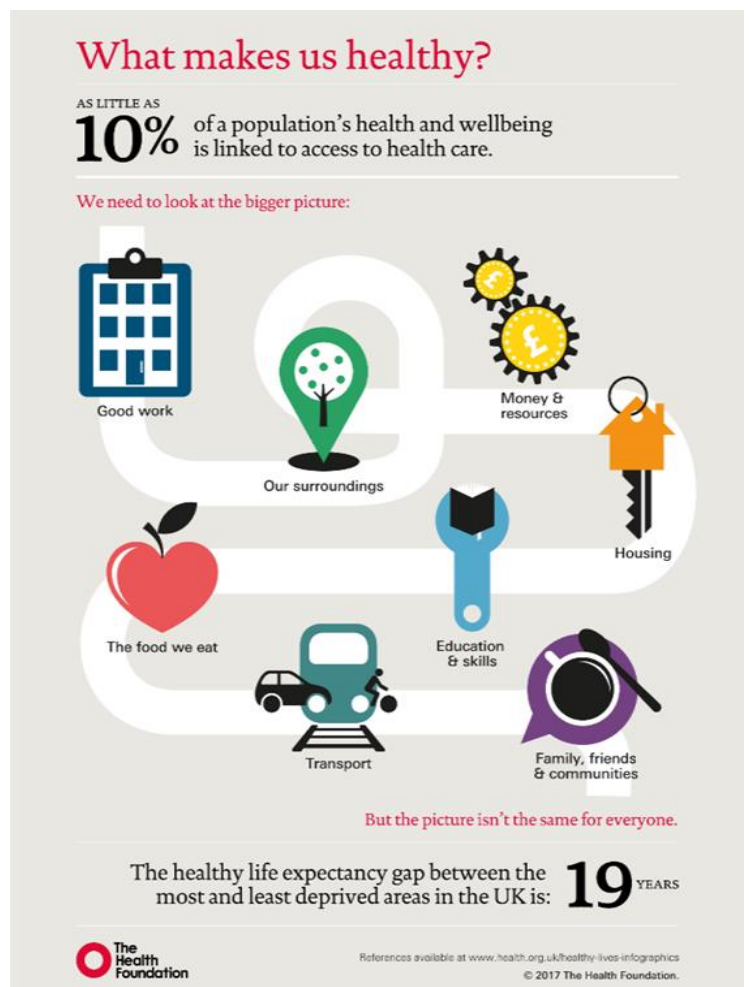
# The Commitment

Manchester Local Care Organisation (MLCO) is committed to a neighbourhood, citizen and community led approach to support transformation of health and social care services at a neighbourhood level.

MLCO is also committed to ensuring that its approach within neighbourhoods adds value and works with existing partnerships, networks and service approaches within each neighbourhood.

## Why is this approach needed?

- To bring local leaders together to coordinate and plan activities that deliver the goals of the LCO at a neighbourhood level
- To ensure that neighbourhood health and wellbeing initiatives are genuinely co-produced from the outset and involve local residents
- To build social capital within neighbourhoods
- To ensure that current activities are connected, built on and sustained, and we have a consistent approach (co-production with communities) across the city
- To identify the best ways of working with non-place based communities of identity and interest across the City
- To facilitate the inclusion of grass roots, ideas and priorities within the citywide plans of the LCO



*The picture above highlights that as little as 10% of a population's health and wellbeing is linked to access to health care.*

# Our Principles

The MLCO Neighbourhood approach is built upon the **four Our Manchester principles**



## What does this mean for Neighbourhood Partnerships?

- We will work in a person-centred way with a joined up approach
- We will ask questions and be challenged by the neighbourhood
- We will work with the groups, networks and knowledge that's already working well
- We will continually develop and build our Neighbourhood Partnerships to meet the needs of the neighbourhood
- We will trust each other to do what we say we will

## The Objective

To facilitate twelve Neighbourhood Partnerships who will ensure that the approach to service design and delivery are led by the aspirations, assets and needs of the community, involve the community and other partners and fulfil the six objectives of the MLCO for 18/19:

## Service objectives

1. Safe Transition and a safe start
2. Improving lives through Population Health and primary care
3. Redesigning Core Services



## Corporate objectives

1. Financial Sustainability
2. Organisational Strategy for the MLCO
3. Preparing the MLCO for 19/20 and beyond

The Neighbourhood partnerships will facilitate a neighbourhood led approach whilst ensuring a safe, supported and accountable structure into MLCO and partner organisations.

## The Offer

In order to demonstrate the MLCO commitment to working in this way and to support the development of strong partnerships, the LCO has committed to ensuring that it will work with **each neighbourhood** to put the following in place:

<b>MLCO Neighbourhood Lead</b> – x1 in each Neighbourhood		
<b>MLCO INT Leads</b> – GP lead, Social Care lead, Nursing lead, Mental health lead x 4 each neighbourhood		
<b>Health Development Co-ordinator</b>	<b>Neighbourhood Budget</b>	<b>Population Insight Pack</b> – quantitative & qualitative
<b>Locality Primary Care Transformation Manager</b>	<b>Administrative Support</b>	<b>MLCO Executive Sponsor</b>
Partners, VCSE, the Community, Service/ Transformation Leads across the neighbourhood from all partners.		

## Building the Neighbourhood Approach

The neighbourhood approach relies as much on creating and developing relationships with the people and organisations in the 'place' as it does on the structures and the systems that exist / need to be developed.

Resident engagement and involvement must be at the heart of the approach. It is acknowledged that each neighbourhood will have a different starting place and the Neighbourhood Partnerships will be built from existing assets. Each Partnership will take the form that best suits the Neighbourhood.

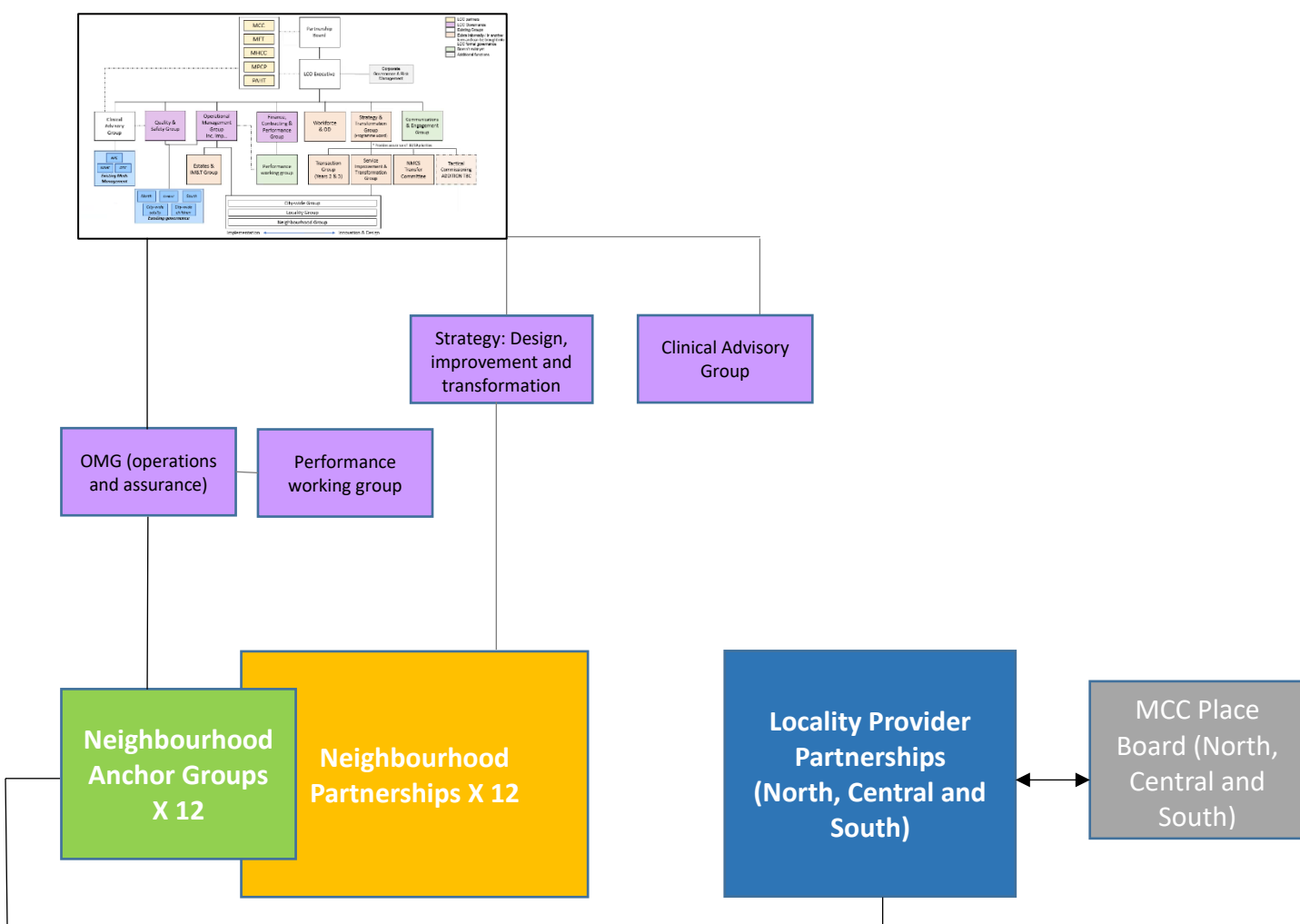


# Structures and Roles

## Diagram 1 – MLCO Governance

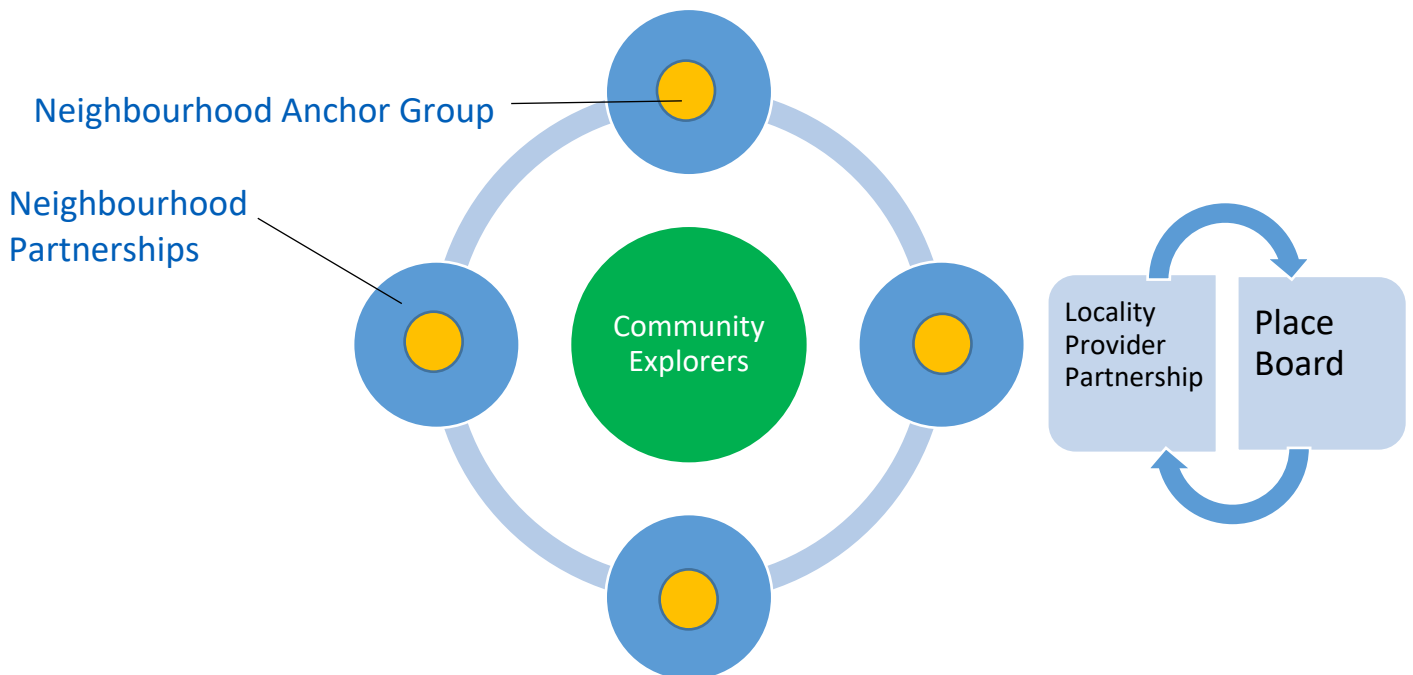
This explains the delivery structures and is ‘the engine room of the Neighbourhood Approach’. The governance structure connects into the MLCO and highlights the relationship with key partners at place level. The Locality Provider Partnership anchors the Neighbourhood Partnerships from their locality into all MLCO Governance Arrangements through the Anchor Groups.

Wider MLCO Governance



## Diagram 2 – Community Leadership

This is a snapshot of relationships at a neighbourhood level. Locality Provider Partnerships will forge an important relationship with MCC Place Based Boards – a critical link to work together on wider public service reform. The Community Explorers Network powered by Macc and MHCC facilitate the core connection with the VCSE in each locality. This will be built on and strengthened where needed across North, Central and South.



## Locality Provider Partnerships

### Objectives

- Oversee the city wide MLCO design and delivery in the locality
- Provide a clear line of accountability to the MLCO and anchor the Neighbourhood Partnerships into governance arrangements
- Financial and budgetary responsibility for MLCO at neighbourhood level
- Support and oversee the development of neighbourhood working and planning approaches
- Determine the overall contracting mechanism of the new service delivery models and establish how locality partners will align to the MLCO
- Provide a forum for MLCO discussions, key decision making in the locality and manage and monitor implementation through the Neighbourhood Partnership or other neighbourhood planning groups.
- Develop a strong relationship and interdependency with existing MCC Place Boards – chair of Provider Partnership sits on Place Boards to enable sharing of strategies, priorities and information where necessary

## Membership

- Community Hospital Services Lead
- Social Work Lead
- Greater Manchester Mental Health Trust Representative
- North West Ambulance Service Lead
- Housing Providers Partnership Representative
- Wellbeing service (buzz) Representative
- Locality Place Board Chair or Representative
- Locality Primary Care Transformation Manager
- Locality GP Federation Lead
- MLCO Neighbourhood Leads
- VCSE or Community Explorer Lead
- MHCC Lead

## Neighbourhood Partnerships

### Objectives

- Hold annual events that help to grow and get to know the wider neighbourhood. Neighbourhood Partnerships will link in to existing networks, make connections and build relationships
- Ensure that the approach to service design and delivery are led by the aspirations and needs of the community and build on neighbourhood assets
- Facilitate and enable opportunities for the community and other partners to develop local solutions for local issues
- Develop a Neighbourhood Plan showing connectivity to the MLCO business plan and wider neighbourhood partner plans
- Build effective connections between primary care and health and social care providers and neighbourhoods
- Facilitate a neighbourhood/community led approach whilst ensuring a safe, supported and accountable structure into MLCO and partner organisations
- Neighbourhood Partnerships do not have to operate using a formal meeting structure. The MLCO Neighbourhood Lead and partners should facilitate what best suits the Neighbourhood
- Existing place based work, resident engagement and networks are included and learned from
- Membership must be what is right for the neighbourhood and it may change over time depending on issues of interest and action in the neighbourhood

### Membership

An example of wider Neighbourhood Partnership members could include (but not limited to) the groups outlined in the diagram below. The groups below will have links to wider networks, forums and driving forces that anchor groups should build relationships with.



They are not prescriptive, and a neighbourhood should determine how they engage with and develop their wider partnership network.



## Neighbourhood Anchor Groups

### Objectives

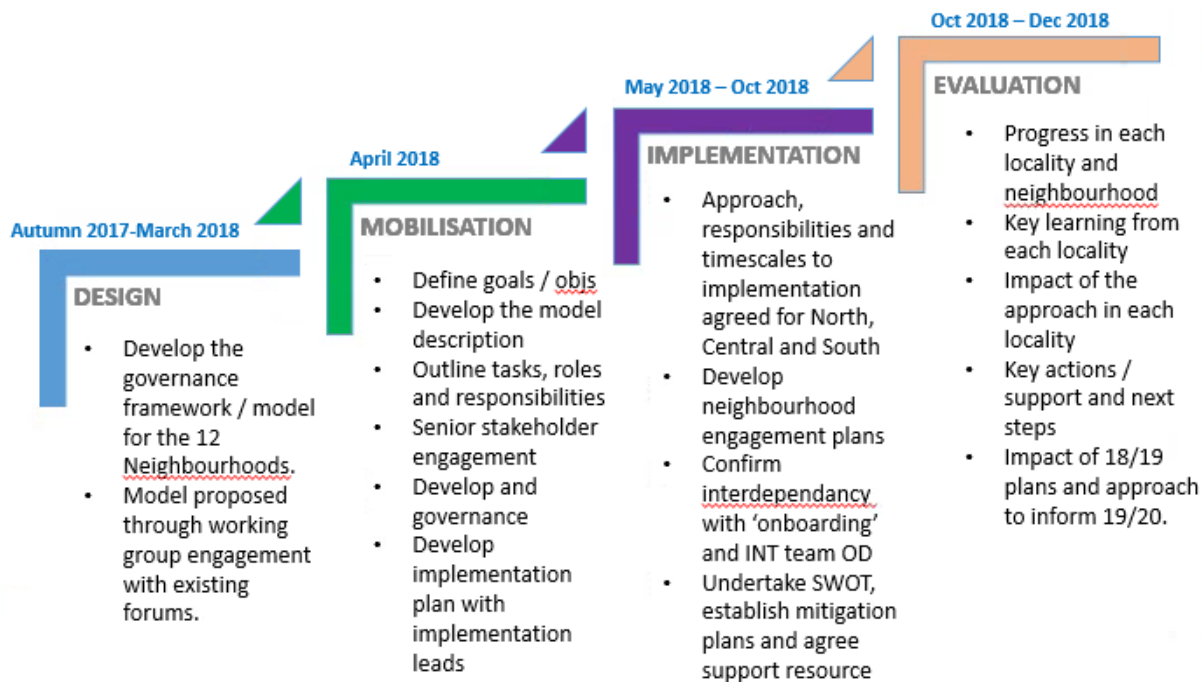
- Provide the assurance into the Locality Partnership and the MLCO Governance structures – connecting the Neighbourhood Partnerships in to formal governance arrangements without stifling local activity
- Work in partnership around the planning, implementation and monitoring of integration, neighbourhood development and report into the MLCO
- Work in partnership to define and agree future integration, neighbourhood planning and development both locally and on behalf of the MLCO.
- Translate what works for communities, groups and providers at neighbourhood level into what is required for locality and citywide assurance

### Membership

- GP Neighbourhood Lead
- MLCO Neighbourhood Lead
- Integrated Neighbourhood Team Lead Nurse
- Social Worker Lead
- Mental Health Lead

- Health Development Co-ordinator
- 2 community leaders (Housing and one other)

# Governance Mobilisation Framework



## Year One Achievements

It is expected that at the end of 2018/19 each neighbourhood will:

- ✓ Set up the Anchor Group
- ✓ Develop Neighbourhood Engagement Plan
- ✓ Identify a Community Leader and a VCSE voice on the Neighbourhood Partnership
- ✓ Organise at least one annual community event that builds on what is already there to grow the wider Neighbourhood Partnership
- ✓ Understand/ utilise and build on resident engagement and evidence the breadth and depth of this
- ✓ Co-produce a neighbourhood plan for 2019/20 using a range of intelligence (including population insight pack) and demonstrating contribution to the MLCO Outcomes