

State of the Sector Survey 2012

A wide range of groups and organisations are included in Manchester's voluntary and community sector: large national organisations, small community groups, faith-based organisations and tenants associations. If your group is making a difference for the people of Manchester, this is your opportunity to tell everyone about it!

We need your help! This research will only be useful if enough groups take part to make the response rate significant. This means that it is important that as many groups as possible answer. Please fill in the survey to help us build a clear and accurate picture of the size, shape and contribution of the sector in the city.

It should take you between 30 and 40 minutes to complete the survey.

As the survey asks for an overview of your organisation a trustee or senior manager may be best placed to complete it. To complete the finance section it will help to have your annual accounts for the last three years to hand. Don't let this put you off though, its fine to provide estimates if you don't have the exact figures.

FREE PRIZE DRAW

If your group has a turnover of less than £100k a year, you will automatically be entered into a prize draw to win a Flip camcorder and a day of one-to-one training to help you showcase your work!

Please return your completed survey by **21 December 2012** in the FREEPOST envelope provided to:

Macc FREEPOST NAT4553 Manchester M60 3BR

Macc is working on this survey in partnership with other voluntary and community sector infrastructure organisations across Greater Manchester and the Centre for Regional Economic and Social Research at Sheffield Hallam University.

Thank you for taking the time to complete the survey

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.1 Which are the main clients/users/beneficiaries of your organisation/group?

Please put a cross (X) in no more than 3 boxes.

Everyone (i.e. all of the groups below)	<input type="checkbox"/>																	
Men	<input type="checkbox"/>																	
Women	<input type="checkbox"/>																	
Older people	<input type="checkbox"/>																	
Children (aged under 13 years)	<input type="checkbox"/>																	
Young people (aged 13-25 years)	<input type="checkbox"/>																	
Looked after children (e.g. in care, foster care)	<input type="checkbox"/>																	
Families and lone parents	<input type="checkbox"/>																	
Disabled people	<input type="checkbox"/>																	
People with learning disabilities	<input type="checkbox"/>																	
People with mental health problems	<input type="checkbox"/>																	
Carers	<input type="checkbox"/>																	
People with substance misuse/addiction problems	<input type="checkbox"/>																	
Homeless people	<input type="checkbox"/>																	
Unemployed people	<input type="checkbox"/>																	
Offenders, ex-offenders, and their families	<input type="checkbox"/>																	
Victims of crime and their families	<input type="checkbox"/>																	
Tenants and residents	<input type="checkbox"/>																	
Gay, lesbian, bisexual and transgender people	<input type="checkbox"/>																	
Refugees and people seeking asylum	<input type="checkbox"/>																	
Black and Minority Ethnic communities (please identify which ones)	<input type="checkbox"/>	<table border="0" style="width: 100%; border-collapse: collapse;"> <tr><td style="padding-left: 10px;"><i>Black Caribbean</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Black African</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Indian</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Pakistani</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Bangladeshi</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Gypsy/Traveller</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"><i>Other</i></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td style="padding-left: 10px;"> </td><td style="text-align: center;"><input type="checkbox"/></td></tr> </table>	<i>Black Caribbean</i>	<input type="checkbox"/>	<i>Black African</i>	<input type="checkbox"/>	<i>Indian</i>	<input type="checkbox"/>	<i>Pakistani</i>	<input type="checkbox"/>	<i>Bangladeshi</i>	<input type="checkbox"/>	<i>Gypsy/Traveller</i>	<input type="checkbox"/>	<i>Other</i>	<input type="checkbox"/>		<input type="checkbox"/>
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<i>Buddhism</i>	<input type="checkbox"/>																	
<i>Other</i>	<input type="checkbox"/>																	
	<input type="checkbox"/>																	
Other (put a cross in the box and write in below)	<input type="checkbox"/>	<div style="border: 1px solid black; width: 100%; height: 20px; margin-bottom: 5px;"></div>																

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.2 Overall, can you provide an estimate of the number of clients/users/beneficiaries your organisation/group worked with in the past 12 months?

Please write the number in the box below.

Q1.3 Which are the main areas in which your organisation/group works?

Please put a cross (X) in no more than 3 boxes.

Community development (including work with communities to tackle inequalities and disadvantage)	<input type="checkbox"/>
Sport and leisure (including competitive and recreational activities)	<input type="checkbox"/>
Health and well-being (e.g. medical, sickness, disability, mental health, substance misuse)	<input type="checkbox"/>
Social care (e.g. day services, respite, home care)	<input type="checkbox"/>
Economic well-being (including employment, economic development, debt advice, poverty relief)	<input type="checkbox"/>
Education, training and research (including lifelong and adult learning)	<input type="checkbox"/>
Environment and sustainability	<input type="checkbox"/>
Accommodation and housing (including tenants and residents groups)	<input type="checkbox"/>
Religious and faith based activity	<input type="checkbox"/>
Equalities and civil rights (e.g. gender, race, disability, age)	<input type="checkbox"/>
Arts, heritage and culture (including museums, parks, historic places, music; and raising cultural awareness)	<input type="checkbox"/>
International development (e.g. overseas aid, famine/disaster relief)	<input type="checkbox"/>
Criminal justice	<input type="checkbox"/>
Animal welfare	<input type="checkbox"/>
Campaigning and lobbying	<input type="checkbox"/>
Transport (e.g. community transport)	<input type="checkbox"/>
Capacity building and other support for voluntary or community organisations (including volunteers)	<input type="checkbox"/>
Other charitable, social or community purpose (please put a cross in the box and write in below)	<input type="checkbox"/>

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.4 In what year was your organisation/group formed?

Please write the year in the box below.

Q1.5 What is the legal status of your organisation/group? Please select from the list below.

Please put a cross (X) in all boxes that apply.

Group with a constitution but not a registered charity or company

Registered Charity

Company Limited by Guarantee

Industrial and Provident Society

Registered Friendly Society

Community Interest Company

No legally constituted form

Q1.6 Which of the following best describes your organisation/group?

Please put a cross (X) in only one box.

Community centre or village hall

Community or neighbourhood group

Sport, leisure or social club

Informal interest group

Faith Group

Tenants and Residents Association

Registered social landlord

Local voluntary organisation

Local branch of a national voluntary organisation

Affiliated member of a national voluntary organisation

Regional voluntary organisation

National voluntary organisation

Social enterprise

Other type of organisation
(please put a cross in the box and write in below)

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.7 Which are the main geographic areas in which your organisation/group carries out its activities?

Please put a cross (X) in no more than 3 boxes.

Particular Manchester neighbourhoods and communities	<input type="checkbox"/>
Across the whole Manchester Local Authority area	<input type="checkbox"/>
Regionally (i.e. across Greater Manchester/ North West)	<input type="checkbox"/>
Nationally	<input type="checkbox"/>
Internationally	<input type="checkbox"/>

Q1.8 If you have indicated that your organisation/ group mainly works in particular Manchester neighbourhoods and communities, can you tell us in which of the following Manchester areas your work is focused?

Please put a cross (X) in all boxes that apply.

Ancoats and Clayton <input type="checkbox"/>	Crumpsall <input type="checkbox"/>	Miles Platting and Newton Heath <input type="checkbox"/>
Ardwick <input type="checkbox"/>	Didsbury East <input type="checkbox"/>	Moss Side <input type="checkbox"/>
Baguley <input type="checkbox"/>	Didsbury West <input type="checkbox"/>	Moston <input type="checkbox"/>
Bradford <input type="checkbox"/>	Fallowfield <input type="checkbox"/>	Northenden <input type="checkbox"/>
Brooklands <input type="checkbox"/>	Gorton North <input type="checkbox"/>	Old Moat <input type="checkbox"/>
Burnage <input type="checkbox"/>	Gorton South <input type="checkbox"/>	Rusholme <input type="checkbox"/>
Charlestown <input type="checkbox"/>	Harpurhey <input type="checkbox"/>	Sharston <input type="checkbox"/>
Cheetham <input type="checkbox"/>	Higher Blackley <input type="checkbox"/>	Whalley Range <input type="checkbox"/>
Chorlton <input type="checkbox"/>	Hulme <input type="checkbox"/>	Withington <input type="checkbox"/>
Chorlton Park <input type="checkbox"/>	Levenshulme <input type="checkbox"/>	Woodhouse Park <input type="checkbox"/>
City Centre <input type="checkbox"/>	Longsight <input type="checkbox"/>	<input type="checkbox"/>

SECTION 1: ABOUT YOUR ORGANISATION/GROUP

Q1.9

Does your organisation/group work in any of the following local authority areas in Greater Manchester?

(Please put a cross (X) in all boxes that apply)

Q1.10

For each of the Greater Manchester local authority areas in which you have said your organisation/group works, can you please estimate what proportion of your organisation's/group's work which takes place in that area?

e.g. if your organisation/group only works in 'Manchester' put 100% in the 'Manchester box'

(Please write an estimated percentage figure in the relevant boxes below)

Bury	<input type="checkbox"/>	
Bolton	<input type="checkbox"/>	
Manchester	<input type="checkbox"/>	
Oldham	<input type="checkbox"/>	
Rochdale	<input type="checkbox"/>	
Salford	<input type="checkbox"/>	
Stockport	<input type="checkbox"/>	
Tameside	<input type="checkbox"/>	
Trafford	<input type="checkbox"/>	
Wigan	<input type="checkbox"/>	

SECTION 2: INCOME AND EXPENDITURE

In this section we ask for some financial information about your organisation/group. If for any questions you do not know the exact figures **please provide an estimate.**

If your organisation/group is based outside of Manchester, if possible, please provide your response based on Manchester activities only

Q2.1 What was your organisation's/group's income in its three most recent financial years?

Please write your answers in the boxes below. If you had no income please write 'none'. If you do not know the exact figures please provide an estimate.

2009/10

2010/11

2011/12

£

£

£

Q2.2 What was your organisation's/group's expenditure in its three most recent financial years?

Please write your answers in the boxes below. If you had no expenditure please write 'none'. If you do not know the exact figures please provide an estimate.

2009/10

2010/11

2011/12

£

£

£

Q2.3 What was your organisation's/group's level of free reserves in its three most recent financial years? By reserves we mean any part of your organisation's/group's funds that are freely available to spend or set aside as a safety net

Please write your answers in the boxes below. If you had no reserves please write 'none'. If you do not know the exact figures please provide an estimate.

2009/10

2010/11

2011/12

£

£

£

Q2.4 How have the following aspects of your organisation's/group's finances changed in the last 12 months?

Please put a cross (X) in one box per row.

	Increased	Remained the same	Decreased	Cannot say
Total annual income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total annual expenditure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of free reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 2: INCOME AND EXPENDITURE

Q2.5 Which of the following sources of public sector income did your organisation/ group receive in the most recent financial year (i.e. 2011/12)?

Please put a cross (X) in all boxes that apply in the first column (2.5) below.

Please go to Q2.8 if your organisation/group did not receive any public sector income.

Q2.6 What was the value of these sources of public sector income in the most recent financial year (i.e. 2011/12)?

Please write your answer in the second column (2.6) below.

Q2.7 Did you have a formal written agreement relating to each of these funding sources?

Please put a cross (X) in the box in the third column for each funding source for which you do have a formal written agreement (2.7) below.

	2.5 Income source (cross all that apply)	2.6 Value of income (write your answer)	2.7 Formal agreement (cross if yes)
National Government Departments (e.g. Department of Work and Pensions, Home Office)	<input type="checkbox"/>	£	<input type="checkbox"/>
Manchester City Council	<input type="checkbox"/>	£	<input type="checkbox"/>
NHS Manchester	<input type="checkbox"/>	£	<input type="checkbox"/>
Pennine Acute NHS Trust (North Manchester Hospital)	<input type="checkbox"/>	£	<input type="checkbox"/>
Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary)	<input type="checkbox"/>	£	<input type="checkbox"/>
South Manchester University Hospital NHS Trust (Wythenshawe Hospital)	<input type="checkbox"/>	£	<input type="checkbox"/>
Manchester Mental Health and Social Care Trust	<input type="checkbox"/>	£	<input type="checkbox"/>
Greater Manchester Probation Trust	<input type="checkbox"/>	£	<input type="checkbox"/>
Greater Manchester Police	<input type="checkbox"/>	£	<input type="checkbox"/>
Greater Manchester Fire Service	<input type="checkbox"/>	£	<input type="checkbox"/>
Income from Direct Payment or Personal Budgets	<input type="checkbox"/>	£	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	£	<input type="checkbox"/>

SECTION 2: INCOME AND EXPENDITURE

Q2.8 Which of the following sources of other income did your organisation/group receive in the most recent financial year (i.e. 2011/12)?

Please put a cross (X) in all boxes that apply in the first column (2.8) below.

Please go to Q3.1 if your organisation/group did not receive any other income.

Q2.9 What was the value of these sources of other income in the most recent financial year (i.e. 2011/12)?

Please write your answer in the second column (2.9) below.

	2.8 Income source (cross all that apply)	2.9 Value of income (write your answer)
Grants from National Lottery distributors (e.g. BIG)	<input type="checkbox"/>	£
Grants from charitable trusts and foundations	<input type="checkbox"/>	£
Membership fees/subscriptions	<input type="checkbox"/>	£
Charging for goods and services	<input type="checkbox"/>	£
Business donations or sponsorship	<input type="checkbox"/>	£
Fundraising (e.g. collections, events, donations)	<input type="checkbox"/>	£
Interest (e.g. bank, endowments, investments)	<input type="checkbox"/>	£
Loans or other finance	<input type="checkbox"/>	£
Legacies or bequests	<input type="checkbox"/>	£
Other (please write in below)	<input type="checkbox"/>	£

SECTION 3: WORKFORCE AND VOLUNTEERS

In this section we ask a range of questions about how your organisation/group delivers its activities. This information will help us estimate the economic contribution of the voluntary and community sector workforce (paid and unpaid) in **Manchester**.

If your organisation/group is based outside of Manchester, if possible, please provide your response based on Manchester activities only

Q3.1 How many paid staff do you employ?

Please write your answer in the box below. If you have paid staff please also provide a 'full time equivalent' (FTE) figure. If you have no paid staff please write 'none'.

Total number of paid employees:

Number of FTE paid employees:

To help calculate the FTE figures: one worker in one paid full time job for a year would be one FTE and one worker who worked half time would be 0.5.

Q3.2 How many students or trainees do you currently have on work placement?

Please write your answer in the box below. If you have people on work placement please also provide a 'full time equivalent' (FTE) figure. If you have no placements please write 'none'.

Total number of work placements:

Number of FTE work placements:

To help calculate the FTE figures: one worker in one full time placement would be one FTE and one who worked half time would be 0.5.

Q3.3 How many volunteers, including committee/board members, does your organisation/group currently have and what roles do they undertake?

Please write your answer in the box below.

<u>Total number of volunteers:</u>	<input type="text"/>
Number of volunteers in <u>management roles:</u> (inc committee/board members)	<input type="text"/>
Number of volunteers in <u>administrative roles:</u>	<input type="text"/>
Number of volunteers in roles <u>delivering services:</u>	<input type="text"/>
Number of volunteers in <u>other roles:</u> (inc training to be a volunteer)	<input type="text"/>

SECTION 3: WORKFORCE AND VOLUNTEERS

Q3.4 What is the total number of hours that volunteers contribute to your organisation/group each week?

Please write your answer in the box below.

Total number of hours which
volunteers provide each week:

Q3.5 How have the following aspects of your organisation's/group's workforce changed in the last 12 months?

Please put a cross (X) in one box per row. If your organisation/group is less than 12 months old please go to question 4.1

	Increased	Remained the same	Decreased	Cannot say
Total number of paid employees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total number of work placements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total number of volunteers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 4: WORKING WITH THE PUBLIC SECTOR

Q4.1 To what extent, if at all, does your organisation/group have direct dealings with Manchester City Council?

Please put a cross (X) in only one box.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please answer **questions 4.2-4.5** regardless of whether or not your organisation/group has direct dealings with Manchester City Council or are receiving funding or other forms of support from them - **we are interested in everyone's opinions**. This section of the survey is not produced in partnership with any public sector organisations and your responses will be confidential.

Q4.2 To what extent do you agree or disagree with each of the following statements about Manchester City Council?

Please put a cross (X) in one box per row.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
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Manchester City Council...

... <u>value</u> the work of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>understand</u> the nature and role of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>respect</u> your organisation's/group's independence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>inform</u> your organisation/group about issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>consult</u> your organisation/group about issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>involve</u> your organisation/group appropriately in developing and carrying out policy on issues which affect you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>act</u> upon your organisation's/group's opinions and/or responses to consultations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.3 How successful or not have you been in applying for funding or bidding for contracts from Manchester City Council over the last five years?

Please put a cross (X) in only one box.

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied/bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 4: WORKING WITH THE PUBLIC SECTOR

Q4.4 Still on the subject of funding from Manchester City Council, how satisfied or dissatisfied are you with...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
... their grant funding/contract bidding arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the opportunity for funding/contracts that last for three years or longer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.5 Overall, how satisfied or dissatisfied are you with your ability to influence Manchester City Council decisions that are relevant to your organisation/group?

Please put a cross (X) in only one box.

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.6 Taking everything into account, overall, how does Manchester City Council influence your organisation's/group's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.7 Can you explain your responses to these questions about Manchester City Council in more detail? Please write in the box below. Anything you say here will remain strictly confidential.

SECTION 4: WORKING WITH THE PUBLIC SECTOR

Q4.8

With which one of these public sector bodies does your organisation/group have most frequent contact?

(cross only one)

Q4.9

To what extent, if at all, does your organisation/group have direct dealings with any of the other local public sector bodies listed below?

(cross one box per row)

		A great amount	A fair amount	Not very much	None at all	Don't know
NHS Manchester	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pennine Acute NHS Trust (North Manchester Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Central Manchester Hospitals NHS Trust (Manchester Royal Infirmary)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South Manchester University Hospital NHS Trust (Wythenshawe Hospital)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester Mental Health and Social Care Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Probation Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greater Manchester Police	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The University of Manchester	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please write in below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 4: WORKING WITH THE PUBLIC SECTOR

When answering **questions 4.10-4.15** please do this for the other public sector body that you have identified as your **most frequent contact** in question 4.8. If you do not have contact with any of these organisations please go to **question 5.1 on page 16**.

Q4.10 To what extent do you agree or disagree with each of the following statements about the public sector body with whom your organisation/group has most contact?

Please put a cross (X) in one box per row.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
The public sector body...						
... <u>values</u> the work of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>understands</u> the nature and role of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>respects</u> your organisation's/group's independence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>informs</u> your organisation/group about issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>consults</u> your organisation/group about issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>involves</u> your organisation/group appropriately in developing and carrying out policy on issues which affect you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>acts</u> upon your organisation's/group's opinions and/or responses to consultations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.11 How successful or not have you been in applying for funding or bidding for contracts from this public sector body over the last five years?

Please put a cross (X) in only one box.

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied/bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 4: WORKING WITH THE PUBLIC SECTOR

Q4.12 Still on the subject of funding from your most frequent other public sector contact, how satisfied or dissatisfied are you with...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
... their grant funding/contract bidding arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the opportunity for funding/contracts that last for three years or longer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.13 Overall, how satisfied or dissatisfied are you with your ability to influence this public sector body's decisions when they are relevant to your organisation/group?

Please put a cross (X) in only one box.

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.14 Taking everything into account, overall, how does this public sector body influence your organisation's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4.15 Can you explain your responses to these questions about this public sector body in more detail? Please write in the box below. Anything you say here will remain strictly confidential.

SECTION 5: WORKING WITH OTHER ORGANISATIONS

Q5.1 To what extent, if at all, does your organisation/group have direct dealings with other voluntary and community sector organisations/groups in Manchester?

Please put a cross (X) in one box for each below.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.2 Thinking about your organisation's/group's relationship with local voluntary and community sector organisations/groups, how satisfied or dissatisfied are you with the availability of...

Please put a cross (X) in one box per row.

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
...opportunities to work together to <u>influence local decisions</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... opportunities to work together to <u>deliver local services</u> ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.3 Can you explain your responses to these questions about local voluntary and community sector organisations/groups in more detail?

Please write your answers in the boxes below.

Q5.4 To what extent, if at all, does your organisation/group have direct dealings with commercial businesses in Manchester?

Please put a cross (X) in one box for each below.

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 5: WORKING WITH OTHER ORGANISATIONS

5.5 To what extent do you agree or disagree with each of the following statements about commercial businesses in Manchester?

Please put a cross (X) in one box per row.

Commercial Businesses in Manchester	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
... <u>value</u> the work of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... <u>understand</u> the nature and role of your organisation/group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...have a good record in terms of ' <u>corporate social responsibility</u> '	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...provide local voluntary and community organisations/groups with 'in-kind' help and/or support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.6 Taking everything into account, overall, how does the commercial business community influence your organisation's success?

Please put a cross (X) in only one box.

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.7 Can you explain your responses to these questions about the commercial business community in more detail?

Please write your answers in the boxes below.

Q5.8 Would you be prepared to provide a case study or case studies of how your organisation/group has worked with other voluntary and community sector organisations/groups or local businesses in Manchester?

Please put a cross (X) in only one box.

Yes

 No

 Don't have a case study

SECTION 6: HELP, ADVICE AND SUPPORT FOR YOUR ORGANISATION

Q6.1 Does your organisation/group currently receive support from any of the following voluntary and community sector 'infrastructure', 'support' or 'development' organisations providing services in the Manchester area?

Please put a cross (X) in all boxes that apply.

Manchester Alliance for Community Care (Macc)	Manchester Community Central	Manchester Council for Community Relations (MCCR)	Manchester BME Network	Voluntary Youth Manchester	Learning, Skills and Employment Network (LSEN)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manchester Environmental Resource Centre initiative (MERCi)	Faith Network 4 Manchester (FN4M)	Third Sector Essentials / Gio Project	Community Accountancy Service (CAS)	Greater Manchester Centre for Voluntary Organisation (GMCVO)	Other (please specify below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.2 Overall, how satisfied or dissatisfied are you with the support available from these organisations

Please put a cross (X) in only one box.

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.3 Can you provide any further comments to explain your answer?

(Please include the name of the organisation/group that your comments are concerned with)

a) Is there anything about this support that you think is particularly good?

b) Is there anything about this support that you think could be improved?

FINAL COMMENTS

Thinking about the future, what do you think are the main challenges facing your organisation/group ...

Please write your answers in the boxes below.

a) ...in the next 12 months?

b) ...in the next 2-3 years?

YOUR DETAILS

It would be helpful if you could provide us with your name and that of your organisation/group.

Your organisation's/group's name:	
Your organisation's/groups address:	
Your name:	
Your role:	
Your email address:	
Your phone number:	

The above information will not be shared with anyone outside of Macc and Sheffield Hallam University without obtaining your permission first.

Sheffield Hallam University will be undertaking the analysis and reporting of responses received to the survey. They would like to assure you that your response to the survey will be COMPLETELY CONFIDENTIAL AND ANONYMOUS. Your response will be added together with responses from other organisations/groups to produce anonymous evidence for use in reports.

Macc would like your permission to use your information in the following way:

a) Macc would like to include your contact details and the information provided in section one of this questionnaire about your organisation/group on its internal database.

Please put a cross (X) in the box if you would like your information to be included on the **Macc** internal database:

The questionnaire is now complete.

Please return your complete questionnaire to Macc in the prepaid envelope provided by Friday 21st December

Thank you very much for taking part in the survey.

Your response is important to us and will help us pull together some important evidence about the impact of the voluntary and community sector in Manchester.

Thank you for completing the
State of the Sector Survey 2012

Don't forget to return your
completed surveys for your
chance to enter the FREE Prize
Draw



Please return completed surveys by the 21st
December 2012 in the **FREEPOST** envelope
provided

Macc
FREEPOST NAT4553
Manchester
M60 3BR